



Notice to Sprint VRS Consumers

Recent regulatory changes imposed on the VRS industry by the Federal Communications Commission (FCC) has made it important for us to inform you about upcoming changes to Sprint Video Relay Services. After careful consideration, Sprint has decided to discontinue providing Sprint VRS to the general public for videophones, computers and mobile apps for wireless phones.

Important: You must port (transfer/move) your Sprint VRS local and toll-free 10 digit number(s) to another VRS provider by **January 4, 2012**. You may keep the same 10 digit number(s) by contacting a preferred VRS provider and their customer service department will assist in moving your 10 digit number. A list of VRS providers is available on the FCC website at <http://www.fcc.gov/encyclopedia/trs-providers>.

After **January 4, 2012**, your VRS 10 digit number will not work with Sprint VRS. If you do not take any action to port the number, your number(s) will be ported to ZVRS by default.

We have appreciated providing you high quality VRS for the last 16 years and our Sprint VRS Customer Service is prepared to answer any questions or concerns you may have.

Contact information:

Video Phone: 800-656-0392 or help.sprintrelay.tv

Fax: (877) 709-5784

Email: sprintvrshelp@sprint.com